

## **Milford Regional Medical Center Shares a Description of their Care Transition Work with the Tri County Medical Associates Hospitalist Group**

[Milford Regional Medical Center](#) (MRMC) nominated the **Tri County Medical Associates Hospitalist group** for the 2010 Betsy Lehman Patient Safety Recognition award for their increased focus on care transitions over the last year.

The hospitalist service has been providing 24-7 coverage since 2008. While the primary goal of developing a hospitalist model was to provide inpatient care for both established and unassigned patients in the system, the group has also prioritized coordination and transitions of care. The group has invested in and leveraged technology to improve real time handoffs to and from Primary Care Physicians (PCPs) to improve communication, reduce unnecessary testing and facilitate safe transition back to home or the next point of care. Within the last year, the hospitalist group has also initiated multidisciplinary rounds, prioritized family meetings, implemented Computerized Physician Order Entry (CPOE) and helped expand coverage for our outpatient IV infusion suite. The group's leader, Dr. Tina Robakiewicz, was also instrumental this year in developing a proposal for a palliative care program at MRMC. In summary, the hospitalist group at MRMC recognizes that high quality, safe care is achieved by improving communication along every step of the care continuum, not just during the inpatient stay. They were nominated for their multiple patient-centered initiatives in 2010 to improve collaboration, communication and care transitions.

If you are interested in learning more about **Tri County Medical Associates Hospitalist group's** care transition work and improvements please contact:

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